

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish

# **Standards and Audit Committee**

The meeting will be held at 7.00 pm on 6 March 2018

Committee Room 1, Civic Offices, New Road, Grays, Essex, RM17 6SL

## Membership:

Councillors Graham Hamilton (Chair), Tony Fish (Vice-Chair), Gary Collins, Jack Duffin, Oliver Gerrish and Ben Maney

Jason Oliver, Co-Opted Member Rhona Long, Co-Opted Member

#### Substitutes:

Councillors Clifford Holloway, Tunde Ojetola, Terry Piccolo and Luke Spillman

### Agenda

Open to Public and Press

Page

Apologies for Absence

Minutes

5 - 10

To approve as a correct record the minutes of the Standards and Audit Committee meeting held on 23 November 2017.

## 3 Items of Urgent Business

To receive additional items that the Chair is of the opinion should be considered as a matter of urgency, in accordance with Section 100B (4) (b) of the Local Government Act 1972.

4 Declaration of Interests

5 External Audit Plan 2017/18

6	Annual Members Complaints Update Report	57 - 62
7	Complaints & Enquiries Report - April 2017 to September 2017	63 - 116
8	Annual Review of Risk and Opportunity Management and the Policy, Strategy and Framework	117 - 136
9	Internal Audit Progress Report 2017/18	137 - 146
10	Strategy for Internal Audit 2017/18 to 2019/20 and Annual Internal Audit Plan 2018/19	147 - 172
11	Counter Fraud & Investigation Quarter Three Report - 2017/18	173 - 178
12	Work Programme	179 - 182

# Queries regarding this Agenda or notification of apologies:

Please contact Charlotte Raper, Senior Democratic Services Officer by sending an email to Direct.Democracy@thurrock.gov.uk

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